

HWFRS 2020-21 VIOLENCE AGGRESSION EVENTS

46 - Hereford	Whilst attending incident 102519 crews met with verbal abuse.
24 - Kiddermi nster	Whilst trying to locate the location of the incident CC [REDACTED] attempted to make contact with caller at his address (as above). The caller shouted to CC [REDACTED] through the kitchen window, CC [REDACTED] was unable to see his face. The conversation was verbally aggressive on the part of the occupier who used many different swear words which CC [REDACTED] does not wish to repeat verbally. In amongst colourful language the caller was unable to state where the fire was that he had supposedly seen. After thorough search of area no fire was found leading to a FAMI incident. Police were contacted, did not attend, however caller is known to the police.
46 - Hereford	While attending AFA at above location and investigating cause of alarm, WC [REDACTED] was verbally abused. Female resident of Flat [REDACTED]. Foul and abusive language repeatedly. General name calling and being told to leave in profane way. WC [REDACTED] managed to diffuse the situation, and resident apologized. Decided to report this after the fact following discussions with SC [REDACTED].

<p>25 - Bromsgr ove</p>	<p>Whilst dealing with an RTC, an incensed neighbour expressed his dismay using profane language and aggressive gesticulations at the temporary restricted access to his drive caused by [REDACTED] GC [REDACTED] having parked his car in front of his driveway in an effort to warn drivers of the hazard ahead. The aggressive behaviour was directed at the fire crews and police. Not to any one person in particular.</p>
<p>46 - Hereford</p>	<p>Whilst dealing with an RTC persons trapped, Hereford crews received foul language and verbal abuse from bystanders and people in the vehicle. SC [REDACTED] also received this verbal abuse when in attendance. The names of the bystanders are not known. The vehicle registration is [REDACTED]. The abuse was in anger but was not discriminatory.</p>
<p>41 - Malvern</p>	<p>Casualty lost control and starting throwing objects around the room when crews were in area.</p>
<p>25 - Bromsgr ove</p>	<p>Whilst attending this Vehicle In Water Swift/Deep Incident a Heavy Goods Vehicle ignored the Road Closure Sign to drive through standing water. GC [REDACTED] the driver to stop the vehicle asked why he ignored the road closed, the driver replied he had followed the other vehicle, the driver aggressively accelerated away which created a bow wave towards Fire Service Personnel who were forced to take safety action.</p>

46 - Hereford	.462 arrived at incident to be told by occupier FS attendance not required, but no so politely.
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HWFRS 2021-2022 VIOLENCE AGRRESSION

<p>27 - Redditch</p>	<p>As crews were in the rear back room of station, they heard a commotion outside and realised there was something going on in RTC compound. They made their way down quickly to find 1 male in an RTC car; he was a heavily intoxicated white male approx. 25 years old. Crews asked him to leave, and he refused. Crews had a discussion with the man for ~20 mins, and finally convinced him to leave. In that time, the police were called as he was refusing to leave and becoming aggressive and hostile towards crews.</p>
<p>24 - Kidderminster</p>	<p>Whilst investigating incident 121396 attended Old Lye farm, dismounted from the appliance and proceeded on foot to what looked like a controlled burn. I was shouted at from a distance, " you [REDACTED] prick I nearly shot you, get off my land you [REDACTED] ", I explained we were the Fire Service, however the person continued forward with a firearm in his hand. At this point myself and the Firefighter with me withdraw back to the Fire appliance, and left the scene.</p>

31 - Persnore	<p>WC attended the station to check security following recent events of travellers trespassing on station. As W was at station, he witnessed a man open the station gates and drive his vehicle into the yard. WC tried to stop him using the tap as the water has not been tested for human consumption as concerned he was using for drinking water. The man replied that WC would not prevent him, if he tried it would only end "one way". He swore at WC and used threatening behaviour. The man continued to fill up water container regardless and left the scene.</p>
31 - Persnore	<p>CC was returning his PPE kit to stn 31 after an OIC RR shift at stn 46 @ 0950 hrs when returning to his vehicle in the drill yard a ford transit van dark brown reg [REDACTED] pulled along side the fence and shouted over are to him and said are you going to let me have some water mate? CC responded as per protocol and apologised and said the water has not been tested for legionnaires disease and has been told by senior officers the water is not safe to drink. He then shouted with swear words and threaten to jump over the fence and stab CC [REDACTED] unless he opened the gates and allowed him to get some water. CC apologised again at which point he</p>

	<p>was sworn at him several times again. CC then walked away to avoid further confrontation. OIC WC informed.</p>
41 - Malvern	<p>1 male adult approached incident trying to make their way past, they were advised by WC that the road had been closed. The man became agitated and verbally abusive towards WC (not citing anything in particular regarding age/gender etc), the man continued this until police officers already in attendance came over and advised the same thing, after which he moved off and left.</p>
28 - Evesham	<p>Upon arrival at location, smoke was seen coming from rear garden although CC could not see the source. Making contact with owner by knocking on the door was met with profanity and aggression. The occupier refused to grant entry. Occupier stated "Get the f*** off my property". CC stated in order to leave incident the crew would need to see the fire to determine it was safe. When told that the police may be called, the response was "Get who the f*** you like" and the door was slammed. Police were contacted by</p>

	<p>Control who attended and upon arrival received the brunt of the verbal abuse although the occupier did state to the fire crew "You're all murderers". A crew member partially observed the fire via a gap in the neighbour's fence. Police convinced the occupier to open side gate, and whilst the crew were down the side the occupier, in response to CC stating he was "Here to help", stated "Help? You're trying to give me COVID". And was aggressively unreceptive to fire safety advice that was given.</p>
41 - Malvern	<p>Whilst extinguishing bonfire that was up against property the occupier of flat became verbally abusive and exhibited violent behaviour.</p>
42 - Ledbury	<p>Crew pulled up, 6 youths immediately began surrounding the crew stating Fire Fighters have attitudes because the crew were ignoring them. Youths were swearing and giving verbal abuse.</p>
21 - Worcester	<p>Whilst directing traffic at RTC incident at 125618 one vehicle stopped to look at was holding up traffic and asked to move along to allow for the Ambulance - the driver was verbally abusive and threatening - registration was noted and passed onto the Police at scene who was able to confirm by a</p>

	<p>vehicle check the owner and this would be followed up by Worcester Police officers. Registration of vehicle [REDACTED] Landrover in dark grey.</p>
28 - Evesham	<p>FF was running a Hose Reel Jet from Appliance 282. A member of the public was stood in the way on the path. FF asked him to move as he needed to get past, male shouted and refused to move and slapped FF [REDACTED] in the face. He then fled the scene, wasn't seen for approximately 30 minutes, Police arrived shortly after it happened. Male was arrested as soon as he returned to the scene. This male was a member of the public but was also first male rescued from the building by crews via broken window panel.</p> <p>Violence - obstruction of duty.</p>

HWFRS 2022-23 VIOLENCE AGRESSION

24 - Kidderm inster	Whilst attending the above incident, we were greeted by the caller of the incident. Ahead of us were a group of young adults, many of whom were on bicycles. Whilst the fire was being extinguished, and the stop message was being sent to fire control, myself and CC heard what sounded like a bang against the offside of 242 as one of the young adults rode past the appliance. Whilst we were investigating the bang, we were informed by a member of public that the young adult had in fact thrown a glass bottle at the appliance. The bottle (an empty bottle of Sol) was retrieved and placed in a domestic recycling bin. There were a crew of 4 at the incident. Only 2 were on the appliance at the time. There is no damage to the appliance.
44 - Ross	While attending incident involving mattress on fire outside property, one crew member received verbal abuse from the occupier. He threatened to stab the FF.

53 - Tenbury Wells	<p>532 arrived at RTC with reported cardiac arrest, on arrival ambulance had just arrived and were assessing driver, still sat in the cab. Driver had been asleep and was intoxicated. Once police arrived the driver became physically violent and police tried to arrest him. Crews stood back initially to allow police to work, but as it became apparent that the police needed help as they were repeatedly kicked, a paramedic jumped into the vehicle to assist, and I gave my crew permission to assist. FF assisted in restraining the individual and ff [REDACTED] was handed a police bodycam to record the incident. The violence was aimed primarily at the police however, the other services gave assistance so were exposed to it.</p>
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