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| Data Request Reference: | 2377 |
| FOI: | 270 09 24 |
| Request Theme: | False Alarms |
| Reporting Period: | 06 April 2019 to 05 April 2024 |

In order to collate the data for false alarms the following methodology was used:

* The date range used for the search was 06 April 2019 to 05 April 2024. One financial year runs from 06 April to the 05 April the following year, for example 06 April 2019 to 05 April 2020.
* The search parameters were set to all false alarm incidents within the reporting period.

| **Serial** | **Question** | **Response** |
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| 1 | How many incidents did the fire service attend due to faulty/false fire alarms? (Broken down by years, 2019/2020, 2020/21, 2021/22, 2022/23, 2023/24 |

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| **Financial Year** | **Number of False Alarms** |
| 2019 to 2020 | 3457 |
| 2020 to 2021 | 3351 |
| 2021 to 2022 | 3455 |
| 2022 to 2023 | 3709 |
| 2023 to 2024 | 3940 |

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| 2 | During this five year period, how much money was spent on fire engines being called out to false calls? | Hereford and Worcester Fire and Rescue Service do not hold information relating to the cost of false alarms and do not charge for false alarms.  |